

**Building the Foundation for our Future**

Recently, our hospital's revised mission, vision and values statement were presented to staff and volunteers. These three key items form the keystone of our strategic plan. Decisions about the direction of our hospital will be based on relevance to the mission, vision and values of Teton Valley Health Care.

You may ask why the Board of Trustees would choose to take the time to formulate a strategic plan when clearly, we're dealing with urgent financial issues. We believe that having a plan is essential to navigating the serious challenges we face. Even more importantly, we believe we have a plan that reflects the needs and desires of our community.

Over 50 participants responded to the open invitation to join the discussion on strategic planning. Those participants included a large number of community members, as well as hospital staff, physicians and the Board of Trustees. We're grateful to have had such wide participation. As a county hospital, the steps we take now will impact all of us. This is your plan; your road map to understanding the community re-building of Teton Valley Health Care.

**Mission**

Teton Valley Health Care promotes the health of the community by delivering quality, patient-centered medical services with compassion, integrity and respect.

**Vision**

- Teton Valley Health Care (TVHC) is the focal point and primary provider of high-quality, professional medical services for the Teton Valley community. TVHC is open and accessible, and provides compassionate, timely, and effective treatment. TVHC is recognized for patient-centered service and treats everyone with honesty, dignity, and respect.
- Through prudent management of its staff and facilities, TVHC provides for the full range of medical care available within the limits of its financial resources. We adapt our scope of services to respond to healthcare needs through community engagement, innovation and collaboration. We maximize opportunities for improved patient care, safety, and cost-efficient health care delivery.
- TVHC continually improves the quality of patient care by providing ongoing development, training, and educational opportunities for its staff. TVHC staff takes individual and collective responsibility for its actions and works as a cooperative, integrated team that uses its skills for the benefit of the patient and organization.

- TVHC staff members treat each other, the patient, and the organization with dignity and respect. Everyone's contributions to the quality of patient care and success of the organization are recognized, appreciated, and celebrated.

## **Statement of Values**

### **Integrity**

Our communications are open and honest. We say what we mean and do what we say. We take individual and collective responsibility for our actions.

### **Dignity**

We respect the uniqueness, personal preferences, and worth of every person. We promote development of each person's potential and celebrate everyone's contributions.

### **Compassion**

We demonstrate caring and concern for the physical, emotional, and spiritual well-being of those we serve.

### **Quality**

We strive for excellence in everything we do. We deliver healthcare through teamwork and innovation. We strive for an environment of continuously improving quality and patient safety. We foster staff development and fulfillment.

### **Stewardship**

We manage our time, talent, and financial resources responsibly. We enhance our resources through collaboration to increase our impact upon the community. We are dedicated to the success of TVHC.

### **Community**

We share a sense of belonging with all the people of Teton Valley, our residents and visitors. We appreciate and honor community involvement.

As we continue to move forward, we encourage you to share your thoughts and concerns. You may email [info@tvhcare.org](mailto:info@tvhcare.org) or contact CEO Floyd Bounds at (208) 354-6328 or [fbounds@tvhcare.org](mailto:fbounds@tvhcare.org).

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