



**TETON VALLEY
HEALTH CARE**

Partners in Health for a Lifetime

120 East Howard Avenue, Driggs, Idaho 83422

208-354-2383

**Board of Trustees Sub-Committee:
QUALITY SERVICES COMMITTEE
Wednesday, November 18, 2009
Hospital Board Room, 4:00 pm**

- 1. Review membership and welcome new members**
- 2. Report progress on the following quality issues:**
 - a. Periodic evaluation – review statistics on utilization of services at TVHC
 - b. Provider peer review
 - c. Quality Indicators reporting
 - d. Roll out of Studer Pillars program
- 3. TVHC Quality Improvement Program**
 - a. Review updating the draft integrating Studer Pillars program
- 4. Patient Satisfaction**
 - a. Review current status of development and implementation of surveys
 - b. HCAHPS inpatient survey
 - c. Surgery / OR patient survey
 - d. Outpatient survey
- 5. Hospital Discharge planning**
 - a. Idaho's Hospital Discharge Planning Project
- 6. Establish goals for next meeting**
- 7. Adjourn**

Note: An Executive Session may be held for portions of the above scheduled agenda items by a majority vote of the Teton Valley Health Care Board of Trustees in accordance with Idaho Code 67-2345.